

CoolSpools Case Study – DUO, Netherlands

Dienst Uitvoering Onderwijs (DUO) is the executive arm of the Netherlands national government for education. DUO finances and informs participants in education and educational institutions and organises examinations.

DUO uses CoolSpools for sending emails from IBM i partitions because prior to release 7.1 there was no native tool that would let you send emails with IFS based attachments. Most of the attachments are .zip files and .pdf files – the .zip files are created by DUO's own software, the .pdf files via standard CPYSPLF functionality. The emails with attachments are used for both internal and external communications.

Ivar Eizenga – DUO's IBM Power Infrastructure Manager says "Implementation using CoolSpools was pretty simple and working with CoolSpools and the support team has been brilliant so far. We're currently moving our systems from Power7 to Power8 and we received all the extended licenses for our side-by-side operation without any major hassle, which in this time and age is kind of unique".